## CLAIMS

1.  A system for managing relationships between public agencies and local service-providers, the system comprising:

    a central server in communication with public agencies through a private network and with local service-providers through a public network, the central server configured to execute

    a profiling module configured to exchange standardized information with a local service-provider over the public network and with a public agency over the private network;

    an invoicing module in communication with the profiling module, the invoicing module being configured to process claims submitted by the local service-providers;

    a compliance module in communication with the profiling module, the compliance module being configured to monitor compliance with contracts between the local service-providers and the public agencies;

    a demand module in communication with the profiling module for forecasting demand for services; and

    a procurement module in communication with the profiling module for entering into contracts with the local service-providers.

2.  The system of claim 1, wherein the compliance module is configured to monitor compliance based primarily on inputs from the invoicing module.

3.  The system of claim 1, wherein the demand module is configured to forecast demand based primarily on inputs from the compliance module.

4.  The system of claim 1, wherein the procurement module is configured to determine costs associated with the contracts based primarily on inputs from the demand module.

5. The system of claim **1**, wherein at least one of the claims submitted by the local service-providers refers to contracted services delivered to a consumer.

6. The system of claim **5**, wherein the invoicing module is configured to execute a rules engine to validate the claims based on contract information and information associated with the consumer.

7. The system of claim **1**, wherein the procurement module is further configured to identify services according to a classification system for the services.

8. The system of claim **7**, wherein the classification system includes classification according to a purpose of services and classification according to levels of care.

9. The system of claim **1**, wherein the profiling module associates the standardized information with categories for interpreting the standardized information.

10. The system of claim **9**, wherein categories include at least one category selected from the group consisting of:

    type of service;

    type of consumer;

    type of facility;

    amount paid; and

    unit of service.

11. The method of claim **9**, wherein a type of service category is configured to include at least two types selected from the group consisting of:

    childcare;

    transportation; and

    psychiatric examination.

12.  The method of claim **9**, wherein a unit of service category is configured to include at least two units selected from the group consisting of:

a residential bed;

a medical procedure; and

an employment placement outcome.

13.  A method comprising:

accepting utilization information characterizing costs associated with services purchased by a plurality of agencies from a plurality of service-providers;

on the basis of the utilization information, generating overlap statistics characterizing services purchased by different agencies from a common service-provider; and

generating a graphical representation of the overlap statistics.

14.  The method of claim **13**, wherein generating the graphical representation comprises:

rendering a first graphical element identifying a first agency of the plurality of agencies;

rendering a second graphical element identifying a second agency of the plurality of agencies; and

rendering an intersection element corresponding to the first graphical element and the second graphical element, the intersection element including a quantity representing services purchased by the first agency and services purchased by the second agency from a common service-provider.

15.    The method of claim **14**, wherein the first graphical element comprises a heading of a row, the second graphical element comprises a heading of a column, and the intersection element comprises a cell corresponding to said row and said column.

16.    The method of claim **14**, wherein the first graphical element comprises a first shape, the second graphical element comprises a second shape, and the intersection element corresponds to an intersection of the first shape and the second shape.

17.    The method of claim **16**, wherein the intersection element further corresponds to an intersection of the first shape and a third shape and an intersection of the second shape and the third shape, wherein the third shape identifies a third agency of the plurality of agencies.

18.    The method of claim **14**, wherein the graphical representation further comprises:

a list including service-providers from whom services were purchased by both the first agency and the second agency, the list being associated with the intersection element.

19.    The method of claim **14**, wherein the graphical representation further comprises:

a list including types of services purchased by the first agency from a service-provider from whom services were purchased by both the first agency and the second agency, the list being associated with the intersection element.

20.    An article of manufacture having computer-readable program portions embodied therein, the article comprising instructions for causing a processor to perform the method of claim **13**.